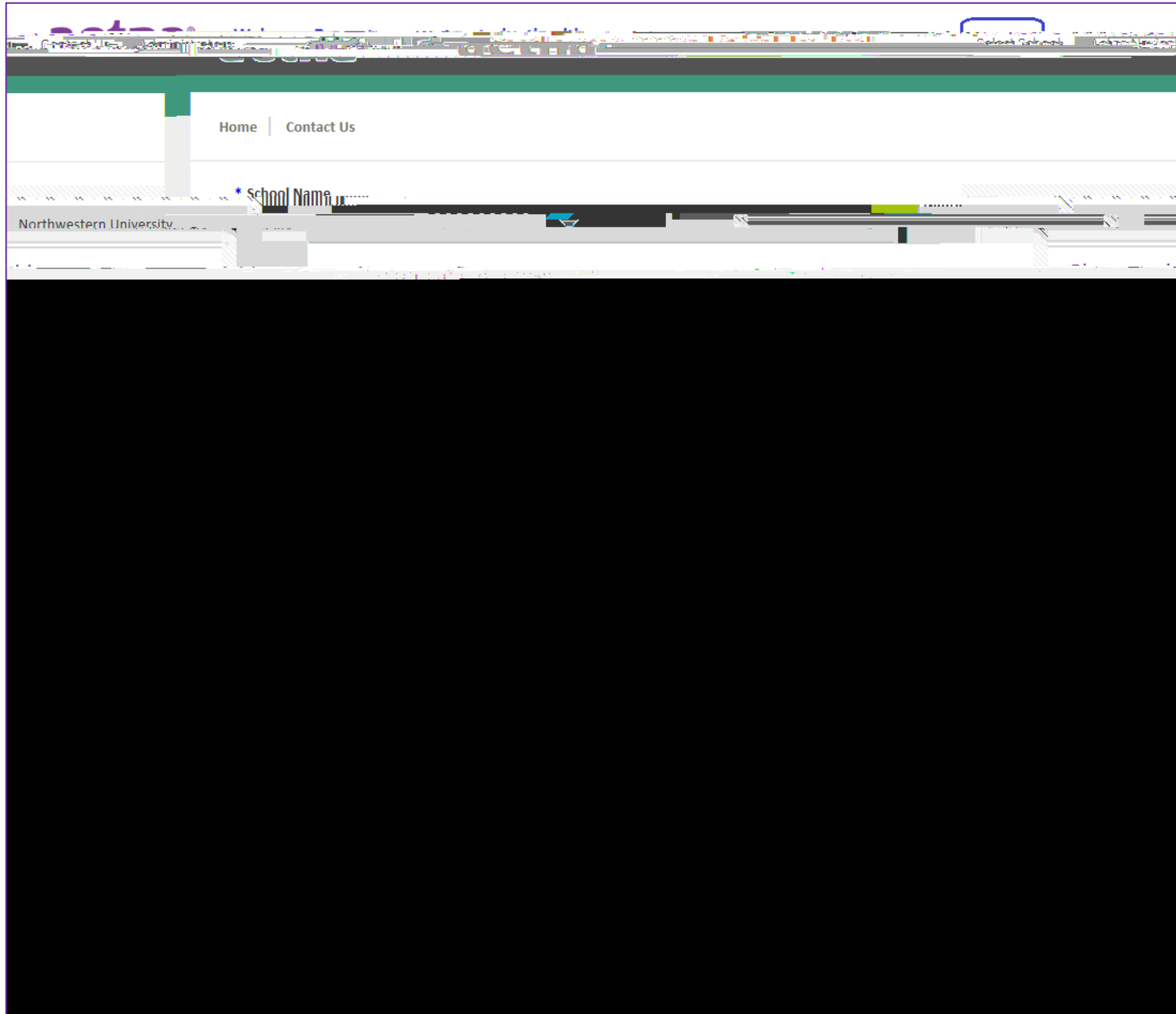


Currently, there two ways to communicate via email with Customer Service:

- x **Option 1:** [www.aetnastudenthealth.com](http://www.aetnastudenthealth.com) From the Welcome Page of ASH website, in the upper right hand corner, there is a link to “Contact Us”. This is creates an email that is sent directly to our Customer Service Team. The students school would be identified by our CSR’s based on what is selected from the drop down menu.



x Option 2: Aetna Navigator: From the Home page of Navigator, in the menu bar at the top of the page, is a link to “Contact Us”. This link provides information

